

27 September 2023  
Almaty

## **INFORMATION STATEMENT**

### **About the Situation with Social Fuel Oil Supply to East Kazakhstan**

Starting from October 2023, PETROSUN intends to supply social fuel oil from the Pavlodar Petrochemical Plant (PNHZ) to East Kazakhstan Region (EKR) in the quantity of 1,308 tons. This obligation is stipulated by the "Schedule of assigning regions and Astana, Almaty and Shymkent cities to the main resource holders of oil and petroleum products on fuel oil supply to social and industrial facilities and institutions in the 2023-2024 autumn-winter period" approved by the Ministry of Energy of the Republic of Kazakhstan.

To this end, in September 2023, PETROSUN concluded framework agreements with all operators for social fuel oil purchase that are included in the list provided by the Akimat of East Kazakhstan Region on August 25, 2023. The company did so with all of them, except JSC Ridder TETs. This enterprise submitted the title documents of PSE Vodokanal, for which reason the agreement was not signed.

PETROSUN has repeatedly sent messages to JSC Ridder TETs in order to obtain the correct documents, however, the joint-stock company has not responded to them. On September 22, 2023, at 7:54 p.m. (i.e. at the end of the working week), the regional Akimat sent an updated list where a new operator – State Institution "Department of Housing and Communal Services, Passenger Transport and Highways of Ridder, EKR" was specified instead of JSC Ridder TETs. On Monday, September 25, 2023, PETROSUN requested documents to conclude a contract from this enterprise.

At the same time, it should be noted that all PETROSUN's requests for providing contacts of operators for signing agreements from the list of the Akimat of East Kazakhstan Region remained unanswered. Therefore, the company had to carry out the search on its own.

Thus, the difficulties emerging in communication with the regional administration and some operators significantly affect the timely supply of social fuel oil and, accordingly, heat supply to the homes of citizens.

As a reminder, in the previous heating season, PETROSUN delivered social fuel oil to JSC Ridder TETs in the total volume of 807 tons. The company fulfilled the obligation on re-allocation of the Ministry of Energy of the Republic of Kazakhstan on account of supplies made for Petroleum Operating LLP. It should be noted that the specified delivery was made by PETROSUN with deferred payment because JSC Ridder TETs needed time to refund the amount previously paid to Petroleum Operating LLP. The repayment of the debt was made in full within the agreed period.